

*Bennett
Lumber*

*Butler
Bennett
7/10
12/27*

Chicago- December 20 1972

BN RR 10

Mr. G.L. Wood

Please note the attached copy concerning delay to open top loads of lumber originating with the BN RR that we enjoy the haul from Spokane, Washington shipped by Bennett Lumber Co., Princeton, Ida.

No doubt the delay in excessiveness is due to load adjustment and will appreciate your comments as to what can be done to improve this condition not only on this shipper's cars but on others too.

Possibly you may wish to handle with original carrier also to have loading bracing and blocking checked.

Please advise.

R. J. King

FRH



Ass,t to Vice President

cc- Mr. F.B. Cedarholm- Your file Bennett Lumber of Dec.14, 1972

*Bennett
Lumber*

Seattle, December 18, 1972

Mr. D. O. Burke:

Mr. F. B. Cederholm has again received a complaint from the Bennett Lumber Company at Princeton, Idaho, concerning movement of their KDTX cars.

I am attaching hereto copy of that letter and you will note that cars have been delayed at almost every major terminal on the railroad.

I would appreciate your handling with the eastern region superintendents and other interested parties in an effort to get the movement of these cars expedited.

(Signed: M. Garelick)

Enc.

cc: Mr. L. V. Anderson
Mr. Q. W. Torpin
Mr. M. T. Sevedge
Mr. J. W. Stackey
Mr. F. B. Cederholm

Seattle - December 15, 1972

F. B. Cederholm
Supt. Transportation
Tacoma, Washington

Refer to your letter file Bennett Lumber dated Dec. 14, 1972 regarding delays on KDTX carloads of lumber on our railroad.

I am handling with our Car Dept. at Spokane , and Mr. Daley, TCFB at Spokane for proper loadings, banding of packages and closer inspection of cars when received from BN RR Spokane.

As the delays are at points off my territory I am furnishing Mr. R. J. Kemp copy of your letter for further handling at those points.

This for your information.

E. S. Christenson

E. S. Christenson
F. S. I.

ESC:rt

TACOMA - December 14, 1972

File: Bennett Lumber

Messrs. M. T. Sevedge
J. W. Stuckey
M. Garelick
E. C. Winther
Q. W. Torpin
D. A. Keller
E. S. Christiansen

Bennett Lumber, Princeton, Idaho, very unhappy with the transit time on KDTX cars moving via our road to the east and are threatening to take business away from us due to the length of time it takes to move them over our road.

For example, KDTX 168 received from the BN at Spokane under load on October 22, lost two days at Avery, one day at Deer Lodge, bad order at Aberdeen for three days. KDTX 160, bad order at Miles City for three days and at Aberdeen seven days account shifted load, again delayed St. Paul three days account broken journal bearing. Car was on our line 18 days, of which the car was actually moving five days. KDTX 132 lost four days at St. Paul bad order. KDTX 198 lost two days at Harlowton due to extra east not moving thru and putting the car on 262 two days later. The majority of the delays to these cars appear to be the time lost due to being bad order.

I am giving Mr. Christiansen a copy of this letter in the hopes that perhaps he can check their loading to see if this can be improved and if something can be done to see that the cars are repaired more promptly. Perhaps we can again satisfy this very important customers' needs.

FBC/bc

Supt. of Transportation

TACOMA - December 14, 1972

File: Bennett Lumber

P E R S O N A L

Mr. M. T. Sevedge
Tacoma, Washington

Bennett Lumber at Princeton, Idaho threatening to cut us out of their business, due to the way we are handling their loads and their empties returning.

On October 26, D. O. Burke issued instructions that KDTX and BENX empties returning to Bennett Lumber at Princeton, Idaho were to be handled on 263 to Plummer and then taken back to St. Maries. I find that the cars are being taken into Spokane and then going to St. Maries, causing an extra two or three days delay, which they are very, very unhappy about.

Supt. of Transportation

FBC/bc

Spokane, Washington
December 8, 1972
File: 990 Shearer Lbr.

Mr. Gary Bennett
Shearer Lumber Co.
P. O. Box 277
Kooskia, Idaho 83539

Dear Mr. Bennett:

With reference to your phone call to this office on December 6, 1972 regarding the transit time on 8 KDTX cars which you have shipped during the past two months.

We have requested our Superintendent of Transportation in Tacoma, Mr. F. B. Cederholm, to look into the transit time on these cars with the thought that he may be able to take corrective measures on future shipments. As soon as Mr. Cederholm can look into the matter, we will advise you of his findings and recommendations.

We appreciate the business you have given us and hope to enjoy your future business.

Sincerely,

Earl C. Winther
District Mgr. - Sales

CES/grt

bc: D. A. Keller
F. B. Cederholm

Spokane, Washington
 December 8, 1972
 File: 990
 Shearer Lumber

Mr. F. B. Cederholm
 Supt. of Trans.
 Tacoma, Washington

With reference to phone conversation with Joe Agnew on December 6, 1972 regarding transit time on 8 KDTX cars from Kooskia, Idaho to the east via BN-Spokane-Milw and connections.

The following is our record on these cars:

KDTX 132

Billing date not known

	IR L Spokane	1104 BN
11/ 6/72	DP L Spokane	1030 1105 0064 for Kansas City M.P.
11/ 7/72	AR L Plummer	1205 1105 0064
11/ 8/72	AR L Deer Lodge	1530 1107 0266
11/ 9/72	DP L Deer Lodge	0745 1108 0988
11/14/72	FX L St. Paul Yd	1730 1113 OK
11/15/72	DP L St. Paul	0140 1115 0076
11/16/72	DP L Ottumwa	2325 1115 0075
11/21/72	ID L Kansas City	1250 1116 M.P.

Note: We apparently lost two days between Plummer and Deer Lodge and about 15 hours in Deer Lodge. We took a week between departure Deer Lodge and departure St. Paul. We gave the car a good ride to Kansas City. Twelve days to Kansas City is a long transit time even with the one bad order report we have.

KDTX 160

Billed November 9th

	IR L Spokane	1111 BN for Appleton, Wisc. Ours-M.Tfr.-CNW
11/14/72	DP L Deer Lodge	0052 1114 0264
11/15/72	BO L Miles City	2300 1114
11/17/72	DP L Miles City	0330 1117 0264
11/20/72	BO L Aberdeen	0600 1119
11/28/72	BO L St. Paul	1950 1126
11/30/72	ID L St. Paul	2230 1129 CNW

- 2 -

KDTX 160 (continued)

Note: There are 18 days transit time from receipt Spokane to delivery St. Paul with three bad order records.

KDTX 168

Billed October 19th

	IR L Spokane		1022 BN for Emmaus, Pa. Ours-Bensenville-BO
10/24/72	DP L Spokane	1400	1023
10/26/72	AR L Deer Lodge	1940	1025 0266
10/27/72	DP L Deer Lodge	0108	1027 0262
10/30/72	AR L Aberdeen	0645	1028 0262
11/ 1/72	FX L Aberdeen	0100	1101
11/ 2/72	DP L Aberdeen	1655	1101 0264
11/ 3/72	AR L Bensenville	2140	1102 0264
11/ 6/72	AR L Bedford	0440	1105 0182
11/ 9/72	ID L Seymour	1800	1106 BO

Note: There are 15 days transit time from receipt Spokane to delivery Seymour. There is one bad order report. We lost two days in Deer Lodge; three days in Aberdeen; and then four days between Bensenville to Seymour.

KDTX 174

Billed November 3rd

	IR L Spokane		1106 BN for Ft. Worth, Texas Ours-Kansas City-MKT
11/ 9/72	DP L Miles City	0420	1109 0264
11/10/72	DP L Aberdeen	2050	1109 0264
11/14/72	ID L Kansas City	1915	1112 MKT

Note: We gave this car a good ride. 6 days from receipt Spokane to delivery Kansas City. DOn't know why any complaint from the customer, other than to point out what we can do for service compared to service on other shipments.

- 3 -

KDTX 197

Billed November 3rd

	IR L Spokane		1107 BN for W. Seneca, N.Y. Ours-Bensenville-NW
11/ 9/72	DP L Spokane	0900	1108 0064
11/14/72	DP L Aberdeen	1710	1113 0264
11/15/72	AR L Bensenville	0120	1115 0264
11/17/72	ID L Cheneyville	1255	1116 NW

Note: We were 9 days handling the car from Spokane to Cheneyville with 5 days between Spokane and Aberdeen, S.D.

KDTX 198

Billed November 1st

	IR L Spokane		1105 BN for Lily Flag, Ala. Ours-Bedford-L&N
11/ 7/72	DP L Spokane	1130	1106 0064
11/ 9/72	DP L Deer Lodge	0745	1108 0998
11/10/72	AR L Harlo	1805	1108 0998
11/14/72	AR L Latta	1555	1113 0082
11/16/72	ID L Bedford	1130	1114 LN

Note: We were 9 days in transit with this car.

KDTX 224

Billed October 18th

	IR L Spokane		1022 BN for Ephrata, Pa. Ours-Bensenville-CO
10/24/72	DP L Spokane	1400	1023 0064
10/26/72	AR L Deer Lodge	1940	1025 0266
10/27/72	DP L Deer Lodge	0108	1027 0262
10/30/72	AR L Aberdeen	0645	1028 0262
11/ 1/72	FX L Aberdeen	0100	1101
11/ 2/72	DP L Aberdeen	1655	1101 0264
11/ 3/72	AR L Bensenville	0200	1102 0264
11/ 6/72	ID L Bensenville	2155	1104 CO

Note: We were 13 days with this car from receipt Spokane to delivery Bensenville.

- 4 -

KDTX 229

Billed November 9th
IR L Spokane1114 BN for New Braun, Texas
Ours-Kansas City-MKT

11/16/72	BO L Spokane	0600	1115
11/17/72	DP L Spokane	0930	1116 0064
11/20/72	DP L St. Paul		1120 0076
11/21/72	DP L Ottumwa	2320	1120 0265
11/24/72	ID L Kansas City	1840	1121 MKT

Note: We were only 7 days in transit on this car with one day bad order.

Mr. Gary Bennett was quite strong in his criticism of the transit time on these cars when he called us on December 6th. We realize Mr. Bennett is counting the time from billing to delivery; however, our own transit time needs some looking into. Another item we should look into is the possibility of delays prior to our receiving the car. The spread of 2 days to 5 days appears strange. True, this delay is on another railroad, but it is one we must consider if we are to solicit this traffic through the Western Gateway.

Still another item we should look at is the use of the Terre Haute line on this business. We may earn a few extra dollars via those junctions, but is it worth it at the expense of perhaps losing the business entirely?

Believe me, Mr. Bennett indicates he is looking long and hard at the transit times on his cars to determine whether or not he will continue to route these cars via BN-Spokane-MILW.

Your serious consideration of this problem and comments on these particular cars would be greatly appreciated.

CES/grt



District Mgr. - Sales

cc: D. A. Keller

72 DEC 7 PM 2 56

A ABDN 0208 16.52 12/07/72 TCMA, 16.52 2-042
:N S

ABERDEEN SD 7 4PM

FBC TACOMA

YOUR R-5380 KDTX 160 BAD ORDERED AT ABERDEEN FOR SHIFTED
AND DISARRANGED LOAD

D OWENS...

#

I

A STPL 0191 10.26 12/07/72 TCMA, 10.26 2-240
:SY Z ST PAUL YARD 12-7-72

'72 DEC 7 AM 8 50

FBC TACOMA

REGARDING YOUR WIRE 12-6 FILE R-5380 KDIX 160 BAD ORDER AT ST PAUL
11-25 ACCOUNT BROKEN JOURNAL BEARING

E J L

#

WIRE

Tacoma, Washington

December 6, 1972

Car Foreman - St. Paul, Aberdeen S.D., Miles City Montana

KDTX 160 bad order at Miles City Nov. 14, bad order at Aberdeen Nov. 19,
and bad order at St. Paul on Nov. 25. All concerned advise nature of bad
order as soon as possible. R-5380

4:30 P.M. FBC



Petty flo get all records from micro-fee not attached in computer report on out hand loaded movement

Transit Time

KDTX 160 Billed Kooski 11/9 72

Rec BN-SK - 11/11

Del ORW - 11/29

ans 18

MC-3

AB-7

SD-3

13

(5)

KDTX 132

Rec BN-SK 11/4

Del MP-KC 11/16

ans 12

-4 at SP-BO

(8)

168 Billed Koo 10/19 73

Rec BN-SK 10/22

Del BO Sey 11/6

ans 15

-3-AB BO

lost 1 day BV

DL (12)

174 Billed Koo 11/3 74

Rec BN 11/6 74

Del MKT 11/12

ans 6

197 Billed Koo 11/3 74

Rec BN 11/7

Del NW Chy 11/16

ans (9)

-1 at BV

198 Billed Koo 11/1 74

Rec BN 11/5

LIN Bedford 11/14

ans (9)

QTKDTX160, 1KDTX132, 1KDTX168, 1KDTX174, 1KDTX197, 1KDTX198#

Cascade Rail Foundation www.milwelectric.org

KDTX 160 IDL ST PAUL 11/29 2230 CNW
 FX L 00427 11/28 1800 OKAY 3
 BO L 00427 11/25 1950 BORD 3
 AR L 00427 11/24 1610 0262
 DP L 00784 11/24 0435 0262
 BO L 00784 11/19 0600 BORD 7
 AR L 00784 11/17 1550 0264
 DP L 06324 11/17 0330 0264
 FX L 06324 11/16 2300 OKAY 3
 BO L 06324 11/14 2300 BORD
 WB L ST PAUL Y 11/25 0010
 IR L E7642 11/11 1400 BN BN

Total 13 days at 3 stations

KDTX 132 IDL KANSAS C 11/16 1250 MP
 ER L 02307 11/15 2335
 DP L 02105 11/15 2325 0075
 ER L 02068 11/15 1830 0075
 ER L B1066 11/15 1240
 DP L 01632 11/15 1230 0076
 ER L 01632 11/15 0150
 DP L 00427 11/15 0140 0076
 FX L 00427 11/13 1730 OKAY
 WB L SPOKANE 11/04 0010 INIT
 IR L E7642 11/04 1300 BN BN

KDTX 168 IDL SEYMOUR 11/06 1800 BO
 AR L X0306 11/06 1705 0282
 DP L X0268 11/06 1535 0282
 AR L X0268 11/05 0440 0182
 DP L X0210 11/05 0045 0182
 AR L X0210 11/04 2210 0082
 DP L 01010 11/04 0855 0082
 AR L 01010 11/02 2140 0264
 DP L 00086 11/02 1815 0264
 ER L 00086 11/02 0365
 DP L BVILLE YD 11/04 0855 0082
 IR L E7642 10/22 1100 BN BN

KDTX 174 DPE ST PAUL 12/05 0515 0265
 ER E 00427 12/04 0960
 DP E 01632 12/04 0950 0067
 AR E 01632 12/04 0925 0067
 DP E B1066 12/04 0300 0070
 AR E B1066 12/04 0330 0070
 DP E 02105 12/03 2240 0070
 ER E 02105 12/03 1530
 DP E 02307 12/03 1520 0070
 IR E 02307 12/02 1825 MKT MKT

KDTX 197 IDL CHENEYVI 11/16 1255 NW
 AR L X0108 11/16 1710 0082
 DP L 01010 11/16 0810 0082
 AR L 01010 11/15 0120 0264
 DP L 00086 11/14 2055 0264
 AR L 00086 11/14 1900 0264
 DP L 00427 11/14 0810 0264
 ER L 00427 11/13 1720
 DP L 00784 11/13 1710 0264
 ER L 00784 11/13 0050
 DP L BVILLE YD 11/16 0810 0082
 IR L E7642 11/07 1600 BN BN

KDTX 198 DPE TERRE HA 12/04 2345 0077
 IR E X0502 12/04 1700 LN
 ID L X0268 11/14 1130 LN
 AR L X0268 11/13 2300 0182
 DP L X0210 11/13 1905 0182
 AR L X0210 11/13 1555 0082 H
 DP L 01010 11/13 0600 0082
 ER L 01010 11/12 0640
 DP L 00086 11/12 0630 0262
 DP E TERRE HAU 12/04 2345 0077
 IR E X0502 12/04 1700 LN LN #



RDTX-160

11-19- BO - L - 0784

11-17- DP - L - ~~6324~~ / 0330-264 -

FX - L 6324 - OKAT - 11-16 - 2300

PR - L E9642 - BN - 11-11 - 1430

RDTX-132 64^{5th}, Avey^{11/7}, DL^{1/8}, HA^{1/9}, AB^{1/10}
Bo 8^{1/11}, A^{1/13}, 76^{1/15} (C)

DP-L - 62105 - 0075 - 11-15 - 2325

10-L 2307-MP - 11-16 - 1250

RDTX-168

IC - L X0306 - BO - 11-6 - 1800

DP-L - X268 - 282 - 11-6 - 1535

DP-L - X0210 - 0182 - 11-5 - 0045

DP-L - 1010 - 0082 - 11-4 - 0850

DP-L - 0086 - 264 - 11-2 - 1815

DP-L - 0427 - 264 - 11-2 - 0355

DP-L - 0784 - 264 - 11-1 - 1655

FX - L - 0784 - OKAT - 11-1 - 0100

(PR-L - E9642 - BN - 10-22 - 1100)

DP-L - 6324 - 262 - 10-27 - 2020

DP-L - 7000 - 262 - 10-27 - 1345

DP-L - 7300 - 262 - 10-27 - 0108

DP-L - 7511 - 266 - 10-25 - 0920

PR-L - E9642 - BN - 10-22 - 1100 - 2

A. Avey
5/2



KDTX-174-

1/2 hr. - NEDMREGEN - Ft. Worth Texas 2307
mkt Benets - Kansas

DP-BN - 11-7? ✓

DP-L-2300-264-11-8-641

DP-L-2664-264-11-7-1300

DP-L-E2642-64-11-7-1130

IR-L-E2642-BN-11-6-0800 ✓

DP-L-7000-264-11-8-1905

DP-L-6324-264-11-9-420

DP-L-0784-264-11-9-2050

DP-L-0427-0076-11-10-2315

DP-L-1632-0076-11-11-1300

DP-L-B1066-0075-11-11-1800

DP-L-2105-0075-11-11-2350

ID-L-2307-mkt-11-12-1915 ✓

KDTX-197

DP-L-1010-0082-11-16-0810

ID-L-X0108-NW-11-16-1255

DP-L-0086-264-11-14-2055-1

DP-L-0427-264-11-14-0810

DP-L-0784-264-11-13-1710

DP-L-6324-264-11-13-0040

DP-L-7000-264-11-12-1815

DP-L-7308-0998-11-11-0813

DP-L-E2642-0064-11-08-0900

IR-L-E2642-BN-11-7-1600



KDX-198

IR-L-E7642-BN-11-5-0830

DP-L-7300-998-11-8-0745 ✓

DP-L-7000-262-11-10-919

DP-L-6324-262-11-10-1455

DP-L-0784-262-11-11-0700

DP-L-0427-262-11-11-1925

DP-L-0086-262-11-12-0630

DP-L-1010-0082-11-13-0600

DP-L-X0210-0182-11-13-1905

ID-L-X0268-LN-11-14-1130